

August 27, 2011

Rick Sendker
President

Glendale Painting

3404 Forelock Rd.
Tarpon Springs, FL 34688
727.944.4444 x222

RE: Repainting at Belle Harbor Condominium

Dear Rick:

As Glendale nears the final stage of completing touch-ups and wrapping up remaining punch list items here at Belle Harbor, I wanted to extend to you and your entire staff a congratulatory "Thank You", for a big job that was well done, and which remained on schedule. With 200 individual owners here, which often can translate into 200 individual "bosses", the hands-on, customer responsiveness skills practiced by you and your employees were quite evident and always on display. In particular, having Kevin as an on-site supervisor coupled with your extremely capable crew foreman "Jared", and with each of them working hand in hand with one another, their jointly coordinated efforts have contributed to a well scheduled smooth and effectively orchestrated project for us at Belle Harbor.

By the same token, your regular visits to our site during the repainting project provided Belle Harbor with an opportunity to engage in earnest discussions with you, the Association's Manager, myself and other interested board members, regarding the project's status, its schedule and any potential issues needing to be resolved. Your suggestions and professional advice regarding added work and/or scope changes to our project likewise immensely contributed to our comprehensive effort to see Belle Harbor returned to like new conditions

Belle Harbor appreciates Glendale's commitment to address any future matters with us should they arise relative to the repainting project here and we most welcome your extended offer to systematically return to our site as this project matures, to evaluate the conditions of our painted building surfaces. I would not hesitate for a moment to re-engage Glendale once again, when the occasion arises.

Sincerely,

D.M. (Don) Mestas, Jr.
President, Belle Harbor Owner's Association.
(727) 447-2609